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## Total Quality Management for Custodial Operations: A Guide to Understanding and Applying the Key Elements of Total Quality Management

By Stephen Gaudreau, Jacquelyn Bridge, Eleanor Fisher

Taylor & Francis Ltd. Paperback. Condition: new. BRAND NEW, Total Quality Management for Custodial Operations: A Guide to Understanding and Applying the Key Elements of Total Quality Management, Stephen Gaudreau, Jacquelyn Bridge, Eleanor Fisher, This book examines Total Quality Management for the building cleaning maintenance industry. It demonstrates how to motivate employees to improve the quality of your service. Total Quality Management for Custodial Operations focuses on the customer and applies a methodology used successfully by hundreds of teams.

### Reviews

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