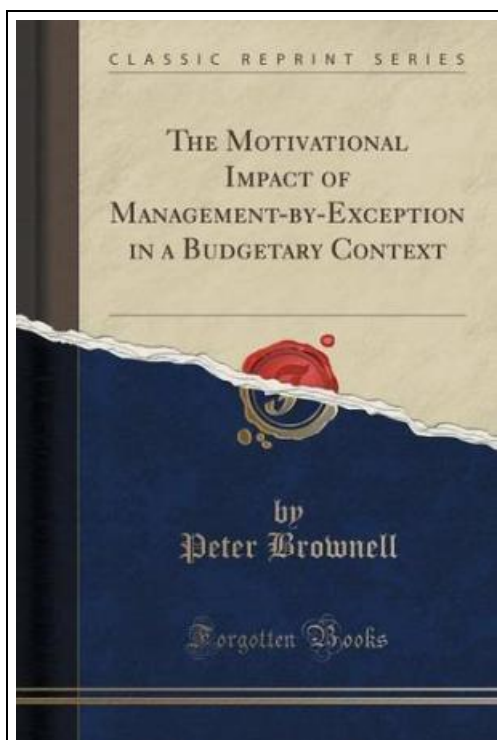


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Forgotten Books, United States, 2015. Paperback. Book Condition: New. 229 x 152 mm. Language: English . Brand New Book ***** Print on Demand *****.Excerpt from The Motivational Impact of Management-by-Exception in a Budgetary Context It is often suggested in the managerial accounting literature that control system effectiveness depends not only on what information the system supplies to managers responsible for exercising control, but how managers use the information. In the context of budgetary controls, Argyris (1952) may have been the first to note that control system failure was more often affected by the style of information use rather than by the technical characteristics of the system. Subsequently, several empirical studies have focused attention on this issue (e.g., DeCoster and Fertakis ; Hopwood ; Otley).At the practical level, one common style of information use is management-by-exception (MBE). Exception-reporting is probably based on the notion that only variances, both unfavorable and favorable, should attract managerial attention, particularly if they were assessed as being significant. Hence, MBE provides a basis for allocating, or rationing, managerial effort. In practice, however, such systems typically reduce to a biased preoccupation with unfavorable variances. For example, Bittel (1964, p. 5) defined MBE as system of control which enables the manager to be spared the task of reviewing performance where things are going well (so as to) devote his attention only to those areas which really require his managerial attention. Ronen and Livingstone(1975, p. 680) suggested that, under MBE, the response to favorable deviations not requiring corrective actions often seems to be weaker than that to unfavorable deviations. About the Publisher Forgotten Books publishes hundreds of thousands of rare and classic books. Find more at This book is a reproduction of an important historical work. Forgotten Books uses state-of-the-art technology to digitally reconstruct the work, preserving the...



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