



## Streetwise: How Taxi Drivers Establish Customers Trustworthiness (Paperback)

By Diego Gambetta, Heather Hamill

Russell Sage Foundation, United States, 2005. Paperback. Condition: New. New.. Language: English . Brand New Book. A taxi driver s life is dangerous work. Picking up a bad customer can leave the driver in a vulnerable position, and erring even once can prove fatal. To protect themselves, taxi drivers must quickly and accurately assess the trustworthiness of complete strangers. In Streetwise, Diego Gambetta and Heather Hamill take this predicament as a prototypical example of many trust decisions, where people must act on limited information and judge another person s trustworthiness based on signs that may or may not be honest indicators of that person s character or intent. Gambetta and Hamill analyze the behavior of cabbies in two cities where driving a taxi is especially perilous: New York City, where drivers have been the targets of frequent and violent robberies, and Belfast, Northern Ireland, a divided metropolis where drivers have been swept up in the region s sectarian violence. Based on in-depth ethnographic research, Streetwise lets drivers describe in their own words how they seek to determine the threat posed by each potential passenger. The drivers decisions about whom to trust are treated in conjunction with the sign-management strategies of...



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