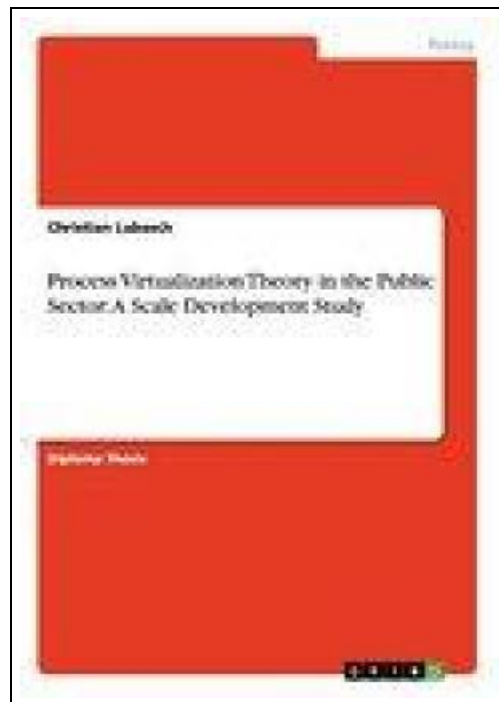


Process Virtualization Theory in the Public Sector: A Scale Development Study



Filesize: 7.96 MB

Reviews

*Basically no terms to clarify. It can be written in basic terms instead of difficult to understand. I am easily could get a enjoyment of reading through a composed publication.
(Dr. Hazel Ziemann IV)*

PROCESS VIRTUALIZATION THEORY IN THE PUBLIC SECTOR: A SCALE DEVELOPMENT STUDY



To get **Process Virtualization Theory in the Public Sector: A Scale Development Study** eBook, remember to refer to the button listed below and save the file or have access to other information that are in conjunction with PROCESS VIRTUALIZATION THEORY IN THE PUBLIC SECTOR: A SCALE DEVELOPMENT STUDY book.

GRIN Verlag Sep 2012, 2012. Taschenbuch. Book Condition: Neu. 210x148x14 mm. This item is printed on demand - Print on Demand Neuware - Diploma Thesis from the year 2011 in the subject Politics - Miscellaneous, grade: 1.0, University of Mannheim, course: E-Business & E-Government, language: English, abstract: The following diploma thesis is a scale development study in context of the public sector. A set of sound measurement models had to be developed for measuring an initially supplied, not yet quantitatively evaluated, conceptual model of Barth and Veit (2011). As the individual parts of the conceptual model are not of a directly observable nature, scale development techniques had to be used to make them empirically manifest (e.g. DeVellis, 2003; Gerbing and Anderson, 1988). A stringent procedure, based on literature recommendations and best practices was followed, as the development of reliable and valid scales is not trivial. Therefore, a generalized scale development procedure and its corresponding subparts were derived of a large amount of available publications from different fields of research like information systems, operations management, psychometrics, etc. Two specific processes of the public sector, namely the civil marriage and residency change, were used as context for phrasing meaningful sentences and capturing a broad range of citizens' resistance towards conducting a public process virtually. Eventually, the measurement models should be usable to easily apply the conceptual model to ideally any process of the public sector. After the creation of an initial pool of items, resulting preliminary scales were qualitatively tested and refined in multiple steps, ranging from expert opinions to comprehensiveness checks and particular sorting procedures. Notably, 62 distinct qualitative interviews with citizens were accomplished to reduce the set of indicators from 150 to 64. In a following step, a quantitative survey was employed, which yielded around 350 responses as...



[Read Process Virtualization Theory in the Public Sector: A Scale Development Study Online](#)



[Download PDF Process Virtualization Theory in the Public Sector: A Scale Development Study](#)



[Download ePUB Process Virtualization Theory in the Public Sector: A Scale Development Study](#)

Related PDFs



[PDF] Kindergarten Culture in the Family and Kindergarten; A Complete Sketch of Froebel s System of Early Education, Adapted to American Institutions. for the Use of Mothers and Teachers

Access the hyperlink below to download and read "Kindergarten Culture in the Family and Kindergarten; A Complete Sketch of Froebel s System of Early Education, Adapted to American Institutions. for the Use of Mothers and Teachers" document.

[Download ePub »](#)



[PDF] Unplug Your Kids: A Parent's Guide to Raising Happy, Active and Well-Adjusted Children in the Digital Age

Access the hyperlink below to download and read "Unplug Your Kids: A Parent's Guide to Raising Happy, Active and Well-Adjusted Children in the Digital Age" document.

[Download ePub »](#)



[PDF] California Version of Who Am I in the Lives of Children? an Introduction to Early Childhood Education, Enhanced Pearson Etext with Loose-Leaf Version -- Access Card Package

Access the hyperlink below to download and read "California Version of Who Am I in the Lives of Children? an Introduction to Early Childhood Education, Enhanced Pearson Etext with Loose-Leaf Version -- Access Card Package" document.

[Download ePub »](#)



[PDF] Who Am I in the Lives of Children? an Introduction to Early Childhood Education, Enhanced Pearson Etext with Loose-Leaf Version -- Access Card Package

Access the hyperlink below to download and read "Who Am I in the Lives of Children? an Introduction to Early Childhood Education, Enhanced Pearson Etext with Loose-Leaf Version -- Access Card Package" document.

[Download ePub »](#)



[PDF] Who am I in the Lives of Children? An Introduction to Early Childhood Education

Access the hyperlink below to download and read "Who am I in the Lives of Children? An Introduction to Early Childhood Education" document.

[Download ePub »](#)



[PDF] Who Am I in the Lives of Children? an Introduction to Early Childhood Education with Enhanced Pearson Etext -- Access Card Package

Access the hyperlink below to download and read "Who Am I in the Lives of Children? an Introduction to Early Childhood Education with Enhanced Pearson Etext -- Access Card Package" document.

[Download ePub »](#)



[PDF] Write Better Stories and Essays: Topics and Techniques to Improve Writing Skills for Students in Grades 6 - 8: Common Core State Standards Aligned

Click the web link beneath to read "Write Better Stories and Essays: Topics and Techniques to Improve Writing Skills for Students in Grades 6 - 8: Common Core State Standards Aligned" PDF file.

[Save ePub »](#)



[PDF] Public Opinion + Conducting Empirical Analysis

Click the web link beneath to read "Public Opinion + Conducting Empirical Analysis" PDF file.

[Save ePub »](#)



[PDF] Studyguide for Introduction to Early Childhood Education: Preschool Through Primary Grades by Jo Ann Brewer ISBN: 9780205491452

Click the web link beneath to read "Studyguide for Introduction to Early Childhood Education: Preschool Through Primary Grades by Jo Ann Brewer ISBN: 9780205491452" PDF file.

[Save ePub »](#)



[PDF] A Parent s Guide to STEM

Click the web link beneath to read "A Parent s Guide to STEM" PDF file.

[Save ePub »](#)



[PDF] Learn the Nautical Rules of the Road: An Expert Guide to the COLREGs for All Yachtsmen and Mariners

Click the web link beneath to read "Learn the Nautical Rules of the Road: An Expert Guide to the COLREGs for All Yachtsmen and Mariners" PDF file.

[Save ePub »](#)



[PDF] Some of My Best Friends Are Books : Guiding Gifted Readers from Preschool to High School

Click the web link beneath to read "Some of My Best Friends Are Books : Guiding Gifted Readers from Preschool to High School" PDF file.

[Save ePub »](#)